Palsoft Business Services

SavvyHotel
enrich your guests experience

Make your hotel.
the hotel of CHOICE

Allocate rooms
Track guest preferences
Run the bar & restaurant
Maintain inventory
Payroll Processing
Bulk promotional SMS
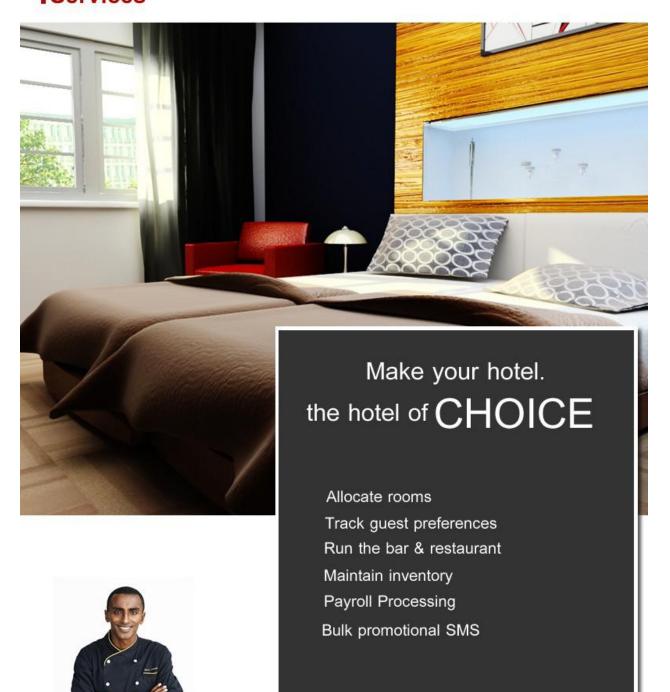
Reservations

Guest Profile with:
- Messages
- User defined preferences
- Unlimited notes

"Guest centric" or "Room centric" navigation options

Yield management features (example: no Saturday check-in (closed to arrival), no discount rate, etc.)

Front Desk

Graphical room view (optional)

Quick check-in and check-out (walk-ins, reservations, & guest history check-in)

Integrated Guest Profile

Print/ email folios on demand

Manager & Night Audit

Every morning you'll get a report that shows today, month and year to date, last year comparison: revenue departments, room type ADR and occupancy, sources of business, market segments, payment methods, forecast for the next 7 days, all in one report!

Sales and Marketing

Comprehensive guest tracking:
- Inquiries
- Future reservations
- Past guests (unlimited)

Easily create promotional mail or email campaigns:
- Microsoft® Office integration
- XML transport
- 3rd party promotional services

Easy to use guest report generator for inquiries, past, cancelled, present, or future guests

Groups / **Catering / Event planning**

Reporting

View reports on your screen

Export reports to text or PDF

Email guest folios, letters, and statements on demand

Crystal Reports® Viewer built in. View and print virtually any guest information - past, present, or future

Create your own reports with optional Crystal Reports Professional

Back Office Accounting

General ledger - Financial reporting

Accounts payable

Payroll

Direct Bill / Accounts Receivable

Point of Sale

Touch screen food & beverage / retail

Fully integrated into guest accounts, inventory, and sales - all activity, not just room charges

No hand postings by night auditor

Dining reservations - fully integrated with guest profile and table management

Care Training and Support

The most important thing we do.

Security

Encrypted proprietary databases

Multiple level employee security setup

Secure Payment Processing empowers and protects merchants. No sensitive cardholder information is stored on your site.

Comprehensive activity logs (voids, credit limit changes, room changes, etc.)

Commission-free Web Booking

Real-time internet reservations built into your web-site.

Gift

Gift card and gift certificate management and tracking -

	Automatic direct billing from front desk Customizable statement printing	PMS/POS.
	Fully Integrated Spa Scheduling	
	Guest activities appointment booking system integrated	

Conclusion

Palsoft Group Hotel Management System is a smart, proven solution that allows you to spend less time tending to your computers and more time focused on your guests. Transform your hotel today.

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